

Statement of VET tuition assurance

Under the provisions of Schedule 1A of the Higher Education Support Act 2003 (HESA) and Chapter 3 of the VET Provider Guidelines Holmesglen Institute of TAFE (the First Provider) must comply with the VET Tuition Assurance requirements.

This is to protect students in the event that Holmesglen ceases to provide a VET course of study in which a student is enrolled. The meaning of 'ceasing to provide a VET course of study' is set out at paragraph 3.1.25 of the VET Provider Guidelines. A copy of these is available from: <http://www.deewr.gov.au/skills/Programs/VetFeeHelp/UsefulPublications/Pages/Home.aspx#vetguide.pdf>

In the event that Holmesglen Institute of TAFE (Holmesglen) ceases to provide a VET course of study in which a student is enrolled the student is entitled to a choice of:

- (a) an offer of a place in a similar VET course of study with a Second Provider without any requirement to pay the Second Provider any VET tuition fee for any replacement VET units (this is known as the "VET Course Assurance Option");
- or**
- (b) a refund of his or her up-front VET payments for any VET unit of study that the student commences but does not complete because Holmesglen ceases to provide the VET course of study of which the VET unit forms part (this is known as the "VET Tuition Fee Repayment Option")

Holmesglen has met the VET tuition assurance requirements as specified in the VET Provider Guidelines through a legally-binding guarantee provided by Holmesglen International Training Services (HITS) Pty Ltd. Contact details for HITS Pty Ltd are:

Holmesglen International Training Services Pty Ltd
PO Box 42
Batesford Road
HOLMESGLEN VIC 3148

If Holmesglen ceases to provide a VET course of study, HITS Pty Ltd will send a student enrolled in the VET course of study a Written VET Tuition Assurance Offer (the Offer) advising the student of the options available under the VET tuition assurance requirements. The Offer will include directions that the student must follow in order to notify HITS Pty Ltd of the choice they have made for each affected VET unit. HITS Pty Ltd will provide this Offer within twenty Business Days after it knows, or should know by reasonable enquiries that Holmesglen has ceased to provide the VET course of study.

For the purposes of VET FEE-HELP, all courses of study offered by Holmesglen in accordance with the course requirements of clause 45 of Schedule 1A of the Higher Education Support Act 2003 are covered by a legally-binding guarantee with HITS Pty Ltd to provide VET Course Assurance and VET Tuition Fee Repayment.

A student may choose either:

The VET Course Assurance Option:

Under the VET course assurance option, a student will be offered a place in a similar VET course of study by HITS Pty Ltd. If the student accepts this option, HITS Pty Ltd will make all necessary arrangements to ensure a student is able to enrol with the Second Provider in the similar VET course of study. This offered VET course will lead to the same or a comparable qualification without any requirement on the part of the student to pay the Second Provider any VET tuition fee for any replacement VET units (that is, units that the student had commenced but not completed because the VET course ceased to be offered). A student will receive full credit from the Second Provider for any VET units of study successfully completed at Name of institution.

The Second Provider nominated by HITS Pty Ltd may have different VET tuition fees to the fees the student would have paid for VET units of study which were part of the VET course of study Holmesglen ceased to provide but which the student had not yet started studying.

A student is not obliged to enrol in a VET course of study with a Second Provider offered by HITS Pty Ltd under the VET Course Assurance Option. However, if he/she enrolls with any other VET provider there is no obligation on that VET provider to offer full credit transfer for the VET units of study completed with Holmesglen or to offer replacement VET unit/s free of charge.

or

The VET Tuition Fee Repayment Option

Under the VET Tuition Fee Repayment Option, HITS Pty Ltd undertakes to pay the student the total of any up-front VET payments already paid by the student for any VET units of study the student has commenced but not completed because the VET course ceased to be offered. Students selecting this option will also have their FEE-HELP balance re-credited for the uncompleted VET units.